

# Waggs-And-Woofs

## Rules & Regulations

The purpose of Waggs & Woofs Doggy Daycare, LLC,(Herein referred to as W&W,LLC) is to provide a safe fun and stimulating social environment for dogs. We want to ensure the safety and health of your pets and other guests, therefore we require all guests and owners to abide by the following **rules and regulations**.

**Hours of operation** W&W,LLC is open Monday through Friday (By Appointment Only) from **8:00 am to 5:30 pm** , Saturday **8 am to 11 am & 5 pm to 6pm**, and Sunday **8 am to 11 am**. **Closed on New Years day, Easter, Memorial Day, July 4 th, Labor Day, Thanksgiving and Christmas**. However overnight stays are available **365** days a year and **all drop offs & pick ups are scheduled**.

**Vaccinations** All dogs coming to W&W,LLC for daycare, spa and overnight stays must have up to date vaccinations. W&W,LLC requires written verification from the dogs veterinarian to show that the following list of vaccinations are current: Distemper, Hepatitis, Leptospirosis, Para Influenza, Parvovirus(DHLPP), Rabies, Bordatella(no less than 2 wks. prior) and must provide a negative fecal exam. No dog will be admitted to W&W,LLC without written verification of these vaccinations. It's your responsibility to provide on going verification of current vaccinations. Puppies may be admitted without these vaccinations but must be vaccinated as required and recommended by veterinarians. Puppies must be vaccinated for rabies prior to 7 months of age.

**Health** All dogs coming to W&W,LLC daycare, spa and overnight stays must be in good health prior and do not have any communicable disease that could jeopardize the health and well being of other dogs. Any communicable disease acquired by your dog must be reported to W&W,LLC. Dogs that have been ill with any communicable disease will require a veterinarians certificate of health before being allowed back to W&W,LLC daycare, spa and overnight stays.

**Nails** Dogs nails must be kept trimmed, for the safety of other dogs and W&W,LLC workers. If nails are found to be unreasonably long or sharp, nails will be trimmed and charged to the parent at a rate of \$ 12.00 .

**Age/Sex** Puppies 8 weeks and older are welcome to play at W&W,LLC until 7 months of age without being spayed or neutered. All dogs 7 months of age must be spayed or neutered.

**Breeds** Dogs with any aggressive tendencies towards people regardless of breed will not be accepted for daycare, spa and overnight stays. Wolves/wolf mixes will not be accepted for daycare, spa and overnight stays at W&W,LLC.

**FLEA & TICK PROTECTION** All dogs must be protected with flea and tick preventive when the temperature is above 30 degrees Fahrenheit and higher. W&W,LLC requires all dogs to be on a flea and parasite preventive: flea\tick collars are NOT allowed. Product suggestions: Advantix, Sentinel, Front line, or Front line Plus. All dogs will be checked for signs of flea and ticks upon arrival at W&W,LLC and will not be permitted to daycare, spa or overnight stays if flea or ticks are noticed. If at any time while at W&W,LLC a dog is noticed to have flea or ticks, treatment will be applied and charged to the parent at a minimum rate of \$ 25.00.

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**LEASHES & NAME TAGS** While at W&W,LLC all dogs must wear a collar and name tag with their name on it. Quick release collars are preferred for the safety of your dog (quick release collars are designed to break if caught on something). Parents will bring their dog(s) in on a leash.

**FOOD** All food brought to W&W,LLC for overnight stays must be placed in small, individual containers for each dog and must include dogs name and amount to be fed to each dog, for each meal.

**MEDICATION** Oral medications that can be given with your pets meal are given at no extra charge. **However if your pet needs to be “pilled”, needs ear medication, eye medication or topical medication, there will be a nominal fee of \$2.00 per administration.**

**TEMPERAMENT** All dogs will be assessed to ensure that they are non-aggressive and non-protective of their toys or food before being permitted to enroll at daycare, spa or overnight stays. W&W,LLC staff will assess your pets temperament to determine suitability of W&W,LLC for your pet. Please remember that your pet will be spending time with other pets and that every dog’s safety, health and well-being is our main priority. Please bear in mind that while playing with other dogs little bites and scratches do occur from time to time even during supervised playtime.

**ENROLLMENT** All dogs must have a complete up to date enrollment form, including veterinarian records on file. If your dog(s) has not been at our facility for more than 6 months new veterinarian records will be required. All W&W,LLC forms must be signed before enrollment at daycare, spa or overnight stays.

**FEES** All fees must be paid at the end of each day or boarding visit. Acceptable forms of payment are **cash or check**. Pre paid, discounted packages are non refundable and expire 6 months from purchase date.

**RESERVATIONS** Are highly recommended. **Holiday boarding & “peek times”** require a **deposit**, as well as boarding visits **2 weeks or more in length**.

**CANCELLATION POLICY** A **24 hour** cancellation notice is required for overnight stays. A penalty of the first day will apply if no cancellation notice is giving (excluding **holidays** where the **full amount of the boarding visit will be charged**).

Parent’s Signature \_\_\_\_\_